

Uchenna Gbugu, PharmD, MPH, BCACP

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BOARD CERTIFIED PHARMACIST

Managed care | Leadership | Education | Patient Care | Public health | Research

Compassionate, senior clinical pharmacist with years of experience in various pharmacy disciplines including education, managed care/PBM, specialty/medical benefit management, medication therapy management, hospital, home infusion, sterile/non-sterile compounding, retail and ambulatory care environments.

Passionate about using my skills to make a positive difference in people's lives. Proven track record of being a fast learner and able to adapt quickly to changing environments.

PROFESSIONAL EXPERIENCE

Clinical Instructor: 10/2020 - Present

University of Texas College of Pharmacy, El Paso TX

Summary – Collaborate with pharmacy professors to develop curriculum and lecture several pharmacy courses while engaging the students to achieve mission of pharmacy program.

- Developed and delivered several pharmacy lectures including – Managed care pharmacy, Healthcare delivery systems, healthcare reimbursement and financing, Medicare Part D, Medicaid and commercial insurance.
- Performed all teacher-related tasks of researching, lecturing and grading.
- Write and plan curriculum managed care pharmacy course.
- Work effectively with other pharmacy professors to develop pharmacy program courses.
- Engaged students in classroom discussions and seminars to ensure quality learning experience.

United Healthcare: 11/2013 – 02/2020

Clinical Pharmacist in Charge/Manager, Texas Medicaid Health Plan | 11/2016 – 02/2020

Summary - Led clinical projects for the health plan and served as SME on medication therapy management, clinical program implementation, formulary inquiries and member/provider engagement.

- Created quality and process improvement policies that led to improved efficiency of pharmacy team.
- Collaborated seamlessly with multidisciplinary team, making significant clinical recommendations that positively impacted members lives and in return decreased medical spend.
- Identified and implemented multiple clinical programs leading to significant cost savings for the health plan.
- Conducted pharmaco-economic analysis to determine formulary inclusion/exclusion of medications.
- Performed several outreaches to health plan members, using motivational interviewing to counsel them on medication adherence, lifestyle behavioral changes etc to help improve their quality of life.
- Served as a drug information expert providing verbal and written, evidence-based, concise explanations to queries from Medical directors and other health professionals.
- Performed various data analytics to determine prescription trend and inform medication adherence programs.
- Collaborated with quality team on projects aimed at improving Star ratings, HEDIS, CAHPS, and quality metrics.

Senior Clinical Specialty Pharmacist | 11/2013 – 10/2016

Summary - Conducted specialty medication and site of service reviews, develop policy guidelines, client consultations.

- Implement drug policy revisions and process enhancements across UHG lines of business to improve processes.
- Revised internal standard operating procedures and forms to support legal and regulatory requirements and process improvement.
- Designed and maintained technician workflow patterns to allow efficient review of medical drug requests for UHC E&I members.
- Developed and implemented clinical programs such as Site of service steering and preferred product programs.

- Hired and trained new hires to the team. Serving as a mentor and resource to help them get up to speed.
- Accurately reviewed cases while adhering to state regulated turn around times (TATs) and clinical policy.
- Reviewed cases for complex disease states like HIV, Multiple sclerosis, Oncology, Immunodeficiency, genetic disorders, Hepatitis C, and Rheumatoid Arthritis.

Clinical Staff Pharmacist | Healix Infusion Therapy, Sugarland TX | 3/2011 – 9/2013

Summary - Supervised the compounding of sterile pharmaceuticals for individual and bulk distribution to ensure adherence to USP 797 and 800. Also served as the medication expert to ensure prescriptions are clinically appropriate.

- Handled injectable medications including antibiotics, chemotherapy and specialty medications.
- In recognition of my diligence and attention to detail, selected by senior management to lead the Intravenous Immunoglobulin program.
- Developed antimicrobial stewardship program to ensure proper prescribing & monitoring of antibiotic therapy.

Clinical Staff Pharmacist | Baptist hospitals of SE TX, Beaumont TX | 8/2007 - 2/2011

Summary - Served as drug information expert responsible for monitoring drug therapy in various areas including parenteral nutrition, pharmacokinetic monitoring, renal dosing and IV to oral medication conversion.

- Participated in P&T preparation and presentation by doing research, creating power points and presenting findings in meetings.
- Conducted research on the causes of internal medication input errors and implemented processes to help mitigate these errors leading to a significant reduction in pharmacist medication errors.
- Rounding with multidisciplinary healthcare team to provide input on patient medication therapy.
- Providing transition of care services to patients, face to face counselling on proper medication use.

EDUCATION

Master's, Public Health – Summa Cum Laude | University of Texas Health Science center, Houston TX

Doctorate, Pharmacy – Summa Cum Laude | Texas Southern University, Houston TX

CERTIFICATIONS & AFFILIATIONS

Board Certified Ambulatory Care Pharmacist (BCACP)

United Healthcare Emerging Leader Program

Medication Therapy Management (MTM)

American College of Clinical Pharmacy (ACCP)

United Healthcare Women in Leadership Committee

COMMUNITY SERVICE

- WesternU MTM preceptor 2019
- El Paso Food bank and Child crisis center – 2019
- Career day – IDEA – 2019
- WesternU MTM preceptor 2018
- Texas Southern University COPHS MTM participation 2018
- Hurricane Harvey volunteer at Reliant Stadium 2017
- AABC-Mosaic Health Fair at Briargate Elementary School - April 23, 2016
- The Houston health department national public health week health fair – April 9 2016
- Health fair with TSU-College of Pharmacy – 2015
- Health fair sponsored by Asian American Baptist Church – April 18, 2015
- Health fair sponsored by Asian American Baptist Church – April 26, 2014